

No.CEA-12011/541/2026
Government of India
Ministry of Cooperation
The Co-operative Election Authority

09th Floor, Tower E, World Trade Centre
Nauroji Nagar, New Delhi -110029
Dated: 2nd September, 2026
Election No. 62/2026-27

ORDER

Sub: Appointment of "Returning Officer" and the "Election Programme" for Conduct of Election of Citizen Credit Co-operative Bank Ltd., CTS No.236, Marve Road, Orlem, Malad(W),Mumbai-400064

1. The Cooperative Election Authority has been established under Section 45 of the MSCS Act, 2002 (as amended in 2023). As per Section 45-I of the said Act, the Authority discharges the following functions: -

- i. Conduct of elections of the multi-state cooperative society;
- ii. Supervise, direct and control the matters relating to preparation of electoral rolls; and
- iii. Such other functions as may be prescribed.

1. Accordingly, in exercise of the powers conferred by Section 45 K (1) of the Multi-State Co-operative Societies (MSCS) Act 2002, as amended by the MSCS amendment Act 2023 read with Rule 19F (a) of the MSCS Rules 2002, as amended with MSCS Rules in 2023, the Co-operative Election Authority hereby appoints **District Magistrate/Collector, Mumbai Suburb** as Returning Officer for conducting Elections of the society as per details given in subsequent paras.

2. The detailed election programme is as under: -

Election Program
{Rule 19H (2)}

A. General Information		
1	Name of MSCS	Citizen Credit Co-operative Bank Ltd., CTS No.236, Marve Road, Orlem, Malad(W),Mumbai-400064
2	Registration Number	MSCS/CR/75/98 date: 20.1.1998
3	Returning Officer	District Magistrate / Dist.Collector, Mumbai Suburban
4	Post for which election being held	Board Member- 15 (General-12, SC/ST-01 & Women-02) and Office Bearers (Chairman-01, Vice Chairman-01)
5	Area of Operation	Maharashtra, UT of Daman, Goa, Karnataka, Delhi
6	Number of individual members and Member entities/ Organization	12972 Individual Members, 473 other entities like partnership firms etc., Total = 13445
7	Polling Booth	Polling Booth may be set up as decided by Returning Officer
CEO		
Christopher A Mendoza		
Mobile No		Email Id.
9223220747		ccbl@citizencredit.bank.in

A. Seeking names of representatives from Member Cooperative Societies			
1	Handing over of list of member entities, and individual members by Chief Executive to RO	21st September, 2026(Monday)	
2	Publication of List of Member entities, and individual members by RO on the Notice Board of the Society and on the website	22nd September, 2026 (Tuesday)	
3	Sending of communication by Returning Officer to all the member entities for sending the names of their representatives and a Resolution (date of Resolution should be later than date of issue of this Election Programme)	23rd September, 2026 (Wednesday)	
4	Last date of receipt of Resolutions and name of representative of Member entities	On or before 7 th October, 2026(Wednesday)	
5	Publication of List of names of representatives received from Member Entities after examination	9 th October, 2026 (Friday)	
Resolution by Member entities may be given in the format at Annexure V.			
The Returning Officer is requested to publish election notice in the newspaper circulated in the area of operation as required under Rule 19-I(3) and to publish election programme on the website of the society.			
Prepare list of eligible voters containing the particulars (i) name of the member, (ii) membership number (iii) Father/husband's name & (iv) address.			
Further, a List may also be prepared about the members, who are eligible to cast vote as required under Section 43 of the Multi-State Cooperative Societies Act, 2002, (refer Section 43(m) and also Bye-law No.7 of society providing for disqualification for Board of Directors).			
B. Election program for Board of Directors			
SL. No.	Particulars	Date	Time
1	Publication of Provisional List of Members /representatives of member Entities/ Partnership Firms, who are eligible to Vote	12 th October, 2026 (Monday)	By Evening
2	Time Window for Raising Objection to the Provisional List	13 th to 17 th October, 2026(Tuesday to Friday)	11:00 AM to 3:00 PM
3	Scrutiny of objection received to the Provisional List (if any)	21 th to 23rd October, 2026 (Wednesday to Friday)	11:00 AM to 3:00 PM
4	Publication of Final List of Members eligible to Vote	23rd October, 2026 (Friday)	By Evening



5	Issue and Filing of Nomination Form	26th to 30 th October, 2026 (Monday to Friday)	11:00 AM to 3:00 PM
6	Publication of List of Nominations Received	30 th October, 2026 (Friday)	By Evening
7	Scrutiny of Received Nomination Forms	2nd November, 2026 (Monday)	Till the scrutiny is complete
8	Publication of List of Valid Nominations	2nd November, 2026 (Monday)	after scrutiny
9	Withdrawal of Nominations	3rd November, 2026 (Tuesday)	11:00 AM to 3:00 PM
10	Publication of Final List of Contesting Candidates	3rd November, 2026 (Tuesday)	By Evening
11	Date of Polling, if Necessary	13 th November, 2026 (Friday)	8:00 AM to 04:00 PM and all those who have entered polling station at 04 PM or before should be allowed to cast vote
12	Counting of votes	18 th November, 2026(Wednesday)	From 8:00 AM onward
13	Submission of Form 19M with recommendation for seeking approval of CEA before declaration of result of BOD	19 th November, 2026(Thursday)	After completion of counting
14	Declaration of Result of Board of Directors	27 th November, 2026 (Friday)	
D. Election Program of Office Bearer			
1	Announcement of Election Schedule	30 th November, 2026 (Monday)	
	I. Time window for filing nomination	09:30 AM to 11:30 AM	
	II. Scrutiny of nomination papers	12:30 PM to 02:00 PM	
	III. Time and date for withdrawal	02:00 PM to 04:00 PM	
	IV. Display of list of the contesting candidate and schedule of election	04:00 PM	
2	Meeting of Newly Constituted Board & Publication of List for valid Nominations, Polling (if required)	1 st December, 2026 (Tuesday)	11:00 AM Onwards
	Sending of recommendation to CEA for seeking prior approval(Form 19 N)	2 nd December, 2026(Wednesday)	
3	Declaration of Result of Election of Office Bearers after approval of CEA	On or before 10 th December, 2026 (Thursday)	



Implementation of Banking Regulation Act, 1949

- i.
 - i. As per recent amendment in Section 10 A(Sub Section 2(a)(i) of the Banking Regulation Act, 1949(BR Act), the maximum continuous tenure of directors of Cooperative Bank(excluding Chairperrson and Whole time Directors) has been extended from 8 to 10 years. This provision has come into effect from 1st August, 2025.
 -
 - o (ii) Accordingly, Returning Officer shall ensure implementation of this amended provision and seek details of tenure of Directors,, disqualification of any director or any penalty imposed by RBI having bearing on elections of board of directors and office bearers. Managing Director of the bank shall furnish all the documents sought by Returning Officer as to conduct election in transparent, free and fair manner.

Detailed relevant instructions on conduct of election are attached at Annexure-I.

4. RO is requested to ensure the election is conducted as per the MSCS Act, 2002 as amended by MSCS (Amendment) Act 2023 and Rules framed thereunder. In case any provision of Bye-Laws of the Society is inconsistent with the provision of Act and Rules made thereunder, then provisions of the Act/Rules shall prevail over such in-consistent provisions of the Bye-Laws and decision taken by CEA in this regard shall be final.

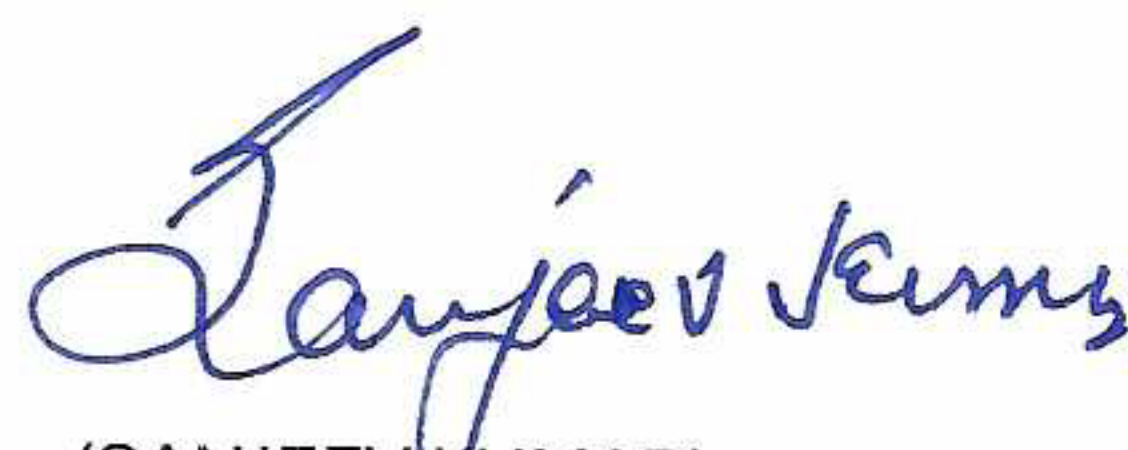
5. RO may submit proposal for appointment of adequate number of ARO

6. The Constituency shall be as per registered and approved Bye-Laws of the Society. Contestant would be forming respective constituency. **Every voter member has a right to elect all the directors individually.**

7. RO is advised to go through the documents meant for conduct of election- namely preparation of member list, preparation of voter list and information relating to seeking prior approval of Board of Directors and Office Bearers. These documents are available on the website <https://crs.gov.in> under the heading "**Cooperative Election Authority**" (Handbooks of Returning Officer). Instructions contained in these documents must be followed in letter and spirit so as to ensure free and fair election.

8. A Checklist for RO is attached for monitoring the election process and recording various important information and details. **(Annexure III)**

9. This issues with the approval of Cooperative Election Authority.


(SANJEEV KUMAR)
DIRECTOR (CEA)

To

District Magistrate/Collector, Mumbai Suburban-587103

Email.

collector.mumbaisuburb@maharashtra.gov.in



Copy to:

1. The Chief Executive Officer,
Citizen Credit Co-operative Bank Ltd., CTS No.236, Marve Road, Orlem, Malad(W), Mumbai-400064

Email: ccbl@citizencredit.bank.in -with a request

- To meet the RO and brief him about the society and get issued the election notice under the signature of the RO.
- To deposit amount on account of remuneration payment for the conduct of election by RO/ARO and Polling Officer(s). Amount of remuneration to be as per order F.No.4-11/2025/CEA dated 16.10.2025 (**Annexure IV**). The requisite amount is to be deposited by the society in CEA's account titled Cooperative Election Authority as details below: -

Name of Account Holder	Cooperative Election Authority
Name of Bank	State Bank of India
Account Number	43320407875
IFCS Code	SBIN0001076
Name of Branch	R.K.Puram, New Delhi
Type of Account	Saving Account

- d. This may be ensured by C.E.O / M.D that the following documents must be uploaded on Official Website of the Society.
- Order of CEA for appointment of Returning Officer and election programme.
 - Notification issued by Returning Officer giving details of election schedule and details of constituency etc.
 - Provisional list of Members/Delegates who are eligible to vote.
 - Publication of final list of Members/Delegates who are eligible to vote.
 - List of nomination received by the Returning Officers constituency-wise.
 - List of nomination which has been rejected along with reasons for rejection.
 - Publication of final list of contesting candidates.
 - Declaration of result of Board of Directors.
 - New Board of Directors and its Office Bearers.
 - Election Notice under signature of RO to be published in newspapers by CEO.
- Registrar Of Co-operative Societies, Maharashtra**, Malhotra House, 6th Floor, Opposite G.P.O., Fort, Mumbai – 400 001. Email: djrcs.mumbai@gov.in
 - The Central Registrar of Cooperative Societies – for information
 - NIC with a request to upload on (www.crscs.gov.in).



Important Instructions

The following instructions are part of the order above. RO shall follow these instructions in letter and spirit so as to ensure free and fair conduct of election.

1. **Role of Returning Officer in initiating Election Schedule:** Returning Officer may please refer to Rule 19(H)(4) and Rule 19(I)(3) and ensure that intimation is sent under his signature regarding date, time and place of General Meeting (Polling) to each member of the society and such information can also be sent electronically, if possible
2. **Issue of election notice under the signature of Returning Officer:** Returning officer shall specify the date and time, place of receipt of nomination, and for all other stages of the election process clearly in the notification. Election Programme shall also be published on the notice board of the society and its branches for wider circulation to all members.
3. **Publication of election programme on website of the society:** Returning Officer is requested to publish election programme on the website of the society.
4. **Publication of election notice in the newspapers:** Returning Officer is requested to publish election notice in the newspaper circulated in the area of operation as required under Rule 19-I (3).
 - 4.1. **Returning Officer is requested to send the newspaper cutting to the CEA.**
5. Wide publicity to be given for holding of Elections in terms of provision of the MSCS Act and the rules framed thereunder including advertisement in each state in the area of operation. Election Programme shall also be displayed on the Notice Board of the Society. RO shall also issue a press release to ensure wide publicity about the election of the society
6. **Preparation of Members' List:** Returning Officer is requested to refer to Sec 29 of MSCS Act and Rule 19-I while publishing the list of eligible voters. The list should be drawn as on 31st March of the previous financial year which is immediately preceding to the election year. Addition/deletion in the list can be done as per Rule 19I (1) thirty days prior to the date fixed for the date of poll. The list of members should also be got posted on website of society
7. **Disqualification for being a director:** While scrutinizing the nomination RO is requested to refer to Sec 29, 43 and 44 of MSCS Act and also Rules 19J, 19K and 19L of MSCS Rules (as amended time to time) and Section 10A(2A)(i) of Banking Regulation Act-1949. Banking regulation are applicable for societies having Banking Licence from RBI.
8. **Report to CEA on nomination:** Returning Officer is requested to send the list of candidates with the details- (i) filed nominations (ii) rejected nominations with reasons (iii) withdrawal of nominations and (iv) valid nomination with reference to the number of post of directors to CEA through e-mail and publish it on the Website of the Society.
9. **Prior approval of result of Board of Director:** After conduct of Elections of Board of Directors, the RO is mandated to submit the requisite details in Format 19 M along with a report (for members of the Board of Directors) under rule 19 M for seeking **prior approval** of the Co-operative Election Authority.



10. Election of Office Bearers: Returning Officer shall preside over the meeting for the purpose of election of Office Bearers as per Rule 19N (2) and after conduct of elections of Office Bearers, the RO shall submit the requisite details in Format 19-N along with a report for seeking **prior approval** of CEA before declaration of results.

11. Display of Notification/orders on website of Society: Returning Officer shall ensure that the Society prominently displays the **List of Eligible Voters, Election Programme and Final List of the Contesting Candidates**, and other related important documents on the website of the Society prominently on the right-hand top corner of website in a box under the heading of **"ELECTION OF BOARD OF DIRECTORS & OFFICE BEARERS"** for enabling free, fair and transparent elections.

12. Submission of account of election expenses by the candidate: The provisions of MSCS Rules 19(U), (V), (W), (X) relating to expenditure to be incurred by the candidate in connection with elections are annexed herewith. RO is requested that these may be posted on the Notice Board and a copy may also be supplied to the person filing the nomination. The format or account of election expenses shall be kept as per particulars provided in Rule 19 (W). These accounts should be submitted to Returning Officer within 30 days of declaration of result by Returning Officer after approval of CEA.

13. Payment of remuneration: It is also requested to provide the requisite details about RO and ARO and other polling officer in the enclosed Proforma (**Annexure-IV**) along with a copy of cancelled cheque & PAN Card to claim remuneration from the Society in connection with discharge of duties for conduct of election as RO/ARO/Polling personnel etc. The rates of remuneration for conduct of election is as per the office order dated 16.10.2025(**Annexure-V**)

14. Code of Conduct: The Authority in exercise of the powers conferred by Section 45 L of the Multi-State Co-operative Societies (MSCS) Act 2002, read with Rule 19F (c) of the MSCS Rules 2002, has decided to enforce the following code of conduct on multi-state cooperative societies whose election is being conducted, to be implemented in the area of operation of MSCS, as under:

a. Use of Vehicle of the Society during election period

Society's vehicle which has been allotted/provided to Office Bearers (Chairman/Vice-Chairman or President/Vice-President) should not use for canvassing/election related purposes.

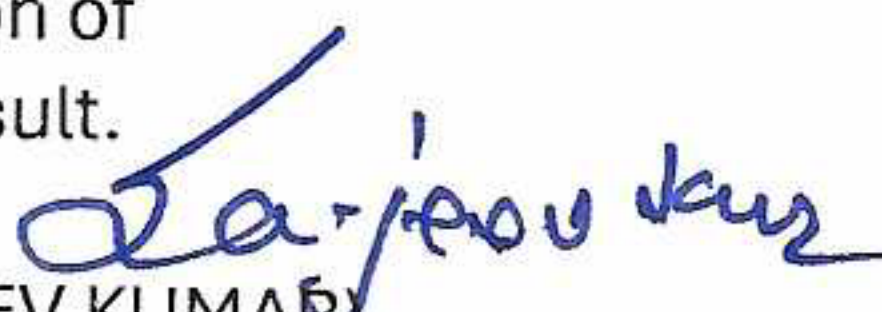
These instructions will apply for a period of 30 days i.e. 30 days prior to date of polling.

b. Convening of Board meeting during election period

Meeting of Board of Directors (BOD) of the society whose election are being conducted may be convened in respect of all agenda items except agenda which influence voting by members and election outcome in the said elections.

CEO may take prior approval of the Returning Officer about the agenda items to be placed in the Board in respect of meetings of Board of Directors held 30 days prior to date of poll.

15. RO may note the provision relating to Accounts of election expenses (Rule 19U), Particulars of account of election expenses (Rule 19W) and notice by RO for inspection of accounts (Rule 19X) and submit the details to CEA within 30 days of declaration of result.


(SANJEEV KUMAR)
DIRECTOR(CEA)



Annexure-II

Check List for Returning Officer appointed under Section 45K of the Multi State Cooperative Societies Act, 2002 (amended in 2023) for conduct of election of MSCS		
	Action to be taken by Returning Officer	Date
1	Meeting with Secretary/CEO of the Society. (Rule 19H (8))	
2	Issue of election notice under signature of Returning Officer.	
3	Publication of Election Programme on the website of the Society	
4	Publication of draft voter list on the website of the society	
5	Sending Proposal for appointment of ARO to Cooperative Election Authority on email cea-2023@gov.in	
6	Publication of election notice in the newspaper in the area of operation of the Society (Rule 19I (3))	
7	Publication of list of nomination forms received on the website of the Society	
8	Sending of newspaper cutting to the CEA with reference to (6) above	
9	Scrutiny of nomination papers by RO. (Rule 19L)	
10	Publication of list of valid nominations accepted by RO. (Rule 19L(1)(e))	
11	Publication of list of withdrawals after scrutiny on the website	
12	Publication of list of rejections after scrutiny on the website	
13	Publication of final list of candidates under the signature of RO on the website of the Society.	
14	Sending the list of the candidates to the Cooperative Election Authority with the details - (i) filed nomination (ii) rejected nominations with reasons (iii) withdrawal of nomination and (iv) valid nominations with reference to the number of post of directors on email cea-2023@gov.in	
15	Ballot paper and making arrangements for its printing and other logistic arrangement for transportation in case polling station are being setup in multiple cities/districts/states	
16	Sending of recommendation after conduct of election of Board of Directors in Form 19M for seeking prior approval of CEA along with detailed report	
17	Issue of proceedings of result of Board of Directors after receipt of approval of CEA	
18	Sending the Account and PAN details of RO/ARO to CEA for payment of remuneration and name of Polling Officers appointed by RO on email cea-2023@gov.in	
19	Chairing of meeting by RO in person for elections of Office Bearers i.e. Chairman & Vice-Chairman only (Rule 19N (2))	
20	Sending recommendation in Form 19N after election of Office Bearers for seeking prior approval of CEA along with detailed report (Rule 19N)	
21	Declaration of result under Rule 19N (6)	



PROFORMA

Proforma for remuneration-claims for conduct of MSCS Elections

S.No.	Name and Designation of RO, ARO and Polling Officer	Service	PAN Number	Bank account details/Bank name and Branch name with IFSC Code
1.				
2.				
3.				
4.				



F.No.4-11/2025/CEA
Government of India
Ministry of Cooperation
Cooperative Election Authority

9th Floor, Tower-B, World Trade Centre,
Nauroji Nagar, New Delhi - 110 029.

Dated: 16th October, 2025.

ORDER

Subject: - Revised norms for payment of remuneration to Returning Officer (RO)/Asstt. Returning Officer (ARO) for conduct of elections of Multi State Cooperative Societies (MSCS).

CEA is paying remuneration to Returning Officer (RO), Asstt. Returning Officer (ARO) and Polling Officer as per the Office Order dated 3rd June, 2024. As per this order RO and ARO are paid not more than 15 days of basic pay as honorarium.

2. As per Rule 19T of the Multi State Cooperative Societies Act, 2002 as amended in 2023, the dues of the remuneration have to be paid by Society to Cooperative Election Authority (CEA) and CEA in turn pays to RO based on the claims submitted by the Returning Officer.

3. During the process of release of funds, the following aspects have come to the notice of the Authority:

- 1) There is wide variation in the basic pay structure of Returning Officers. Due to this reason, the payment of 15 days' basic pay may range between Rs.98,000/- to Rs.39,000/- depending upon the seniority of the District Magistrates in the respective districts. In few cases, the remuneration paid to ARO is higher than the Returning Officer.
- 2) The rate of remuneration is same even if the elections are not contested. There is no substantial activity after the stage of nomination process. The rates claimed are same for contesting elections as well as uncontested elections.
- 3) Even in case of casual vacancy, say for one Director, the same rate is paid to the Returning Officer. Similarly, casual vacancy of Office Bearers also results into the same amount of payment.
- 4) The society's HQ is concentrated at State Capitals or at those districts which have history of cooperative movements. It results into conduct of multiple election by same RO/ARO.

4. The Authority is in receipt of representation from newly registered societies expressing their inability to pay such large amount due to lack of adequate resources with the newly formed society. Their economic activity may be at nascent stage of development. They have requested that they may be exempted from such remuneration.



(Signature)

5. The matter has been examined in detail and it has been decided to adopt a graded structure for payment of remuneration as proposed in the table below:

S.No.	Nature of Election	Contest for the position	Uncontested election
1.	Regular election of Board of Directors including Office Bearers.		
	A. All societies in Schedule II.	Rs.50,000/-	Rs.25,000/-
	B. Multi State Cooperative Banks.	Rs.50,000/-	Rs.25,000/-
	C. Societies where elections of delegates or election to RGH (constitution of Representative General Body) is involved.	Rs.50,000/-	Rs.25,000/-
2.	Regular election of Board of Directors including Office Bearers of all other societies.	Rs.40,000/-	Rs.20,000/-
3.	Casual Vacancy of Board of Directors.	Rs.10,000/-	Rs.10,000/-
4.	Casual Vacancy of Office Bearers.	Rs.10,000/-	Rs.10,000/-
5.	Election of newly registered societies with less than 250 members.	Rs.10,000/-	Rs.10,000/-

6. There will be no change in the rate of honorarium of Polling personnel which is fixed at present at Rs.1,000/- per election. Additionally, PA to RO or Data Entry Operator would also be treated as Polling Personnel and eligible to Rs.1,000/- per election.

7. This order would be effective from 01.11.2025, where the date of poll is on or after 01.11.2025.

8. This issues with the approval of Cooperative Election Authority.

By Order

(Signature) 16/10/2025.
(Section Officer)

Cooperative Election Authority Officer
Ministry of Cooperation
Government of India
National Cooperative Election Authority
Box, Sector 16, Gurgaon, Haryana
122001

Copy to:

1. All ROs/AROs appointed by CEA.
2. All MD/CEO of MSCS Societies.
3. All RCSs of States.

Copy also to:

1. Secretary, Ministry of Cooperation.
2. CRCS.
3. Internal circulation to all Officers/Staff.
4. NIC – for posting on the Website.



Annexure-V

PROFORMA TO BE SUBMITTED BY THE MEMBER SOCIETY TO THE RETURNING OFFICER[UNDER RULE 38(3) OF MSCS ACT] and UNDER RULE 19H(5),(6),(7) of MSCS RULE TO SEND THE NAME OF DELEGATE FOR GENERAL BODY MEETING .

S.No.	Particulars	Details	
1.	Name of Member Society/Institution		
2.	Address of Member Society/Institution		
3.	Membership Number of Society		
4.	Details of Delegate		
	a)Name		
	b)Position(Chairman/Chief Executive/Director/Administrator)held by the delegate		
	c) Society address of the delegate for correspondence and telephone and Mobile number and Father's name		
	a. Specimen signature of the delegate duly attested		
	b. Signature attested (Name & Designation of the person attesting the signature)		
5	Nomination details(original copy to be enclosed*)	Board Resolution No.	Date
6	Name of the Board/Administrator competent to nominate		
7	Date of expiry of the term of Managing Body/Board		

Declaration : I _____(Name)_____, hereby declare, to the best of my knowledge and belief, that the delegate has not incurred any disqualification of membership of this society/institution under Section 29 of MSCS Act and is not disqualified for being a member of the Board of the _____under Section 43 of MSCS Act and all pertinent sections of the MSCS Act 2002 as amended in 2023, its associated rules, and the bye-laws of the Society(Name of the Society)_____.

(Signature of Chairman/Secretary/
Managing Director/Chief Executive Officer/
Administrator)

Date:

Place:

Seal of the Society/Institution

*Please enclose original copy of the Resolution

Note: This duly filled in proforma should reach to Returning Officer at least 21 days prior to the date fixed for the General Body Meeting(Date of Polling)

