

M-11022/01/2026-OMB/CRCS  
Office of Cooperative Ombudsman  
Ministry of Cooperation  
Government of India

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9th Floor, Tower-E, World Trade Centre,  
Nauroji Nagar, Delhi-110029  
Dated: 01<sup>st</sup> April, 2026

**Hearing in the matter of Smt. Aruna Wankar Vs. Indian People Multi State Multi-Purpose Cooperative Society Ltd., Solapur, Maharashtra before the Cooperative Ombudsman**

Smt. Aruna Wankar

Complainant

Indian People Multi State Multi - Purpose Cooperative  
Society Ltd., Solapur, Maharashtra



Respondent

**ORDER**

1. Smt. Aruna Wankar in her complaint, received on 06<sup>th</sup> January, 2026, has stated that her mother late Smt. Sulochana Sambhaji Raipure had invested Rs.50000 in fixed deposit with Indian People Multi State Multi-Purpose Cooperative Society Ltd. for a period of seven year vide Contribution Account No.AC001767 dated 05<sup>th</sup> September, 2015. Her mother passed away on 27<sup>th</sup> April, 2025. She, as the nominee in the case, vide her applications, latest dated 27<sup>th</sup> November, 2025, requested the society to process the claim and release full FD amount with applicable interest in her favour. The request was returned undelivered with the remarks dated 02<sup>nd</sup> December, 2025, 'returned to sender-refused'.
2. Office of the Cooperative Ombudsman issued a notice dated 22<sup>nd</sup> January, 2026 to the respondent society seeking its response to the complaint. A reminder was also issued on 20<sup>th</sup> February, 2026 to the society
3. The society did not respond to the notices issued by this office. Reminder dated 20<sup>th</sup> February, 2026 was returned undelivered with remarks, 'RTS- Refused'.
4. On perusal of the facts and available record, following aspects emerge:
  - a) Indian People Multi State Multi-Purpose Cooperative Society Ltd. did not settle the claim of Smt. Aruna Wankar, who is nominee of her late mother.
  - b) Notices issued by this office also went unanswered.

*A. Aruna*  


- c) It is evident that the society has no intent to return the deposit to the complainant.
5. After due consideration of representation made, documents submitted, and the relevant provisions of law, the matter is hereby disposed off with the following directions:
- i. Indian People Multi State Multi-Purpose Cooperative Society Ltd., Solapur, Maharashtra is hereby directed to pay the amount of deposit due & claimed by the nominee, along with up-to-date interest as applicable thereon, within 30 days from the date of issue of this Order.
  - ii. Compliance report to be submitted to this office immediately thereafter.

  
(Alok Agarwal)  
Cooperative Ombudsman  


**Complainant:**

Smt. Aruna Wankar

F-1/ Chandraprabha Residency, Behind LKMIMSR College, Kosara Road,  
Chandrapur, Maharashtra – 442 406

**Respondent:**

Chairman, Indian People Multi State Multi-Purpose Coop. Society Ltd.

H. No.335, Near Water Tank, A/P Ghari, Tal. Barshi, Dist.: Solapur, Maharashtra-  
413 404

**Copy to:**

IT Cell with a request to upload on CRCS website