#### R-11011/28/2025-OMB/CRCS

# Office of Cooperative Ombudsman Ministry of Cooperation Government of India

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9th Floor, Tower-E, World Trade Centre, Nauroji Nagar, Delhi-110029 Dated: 03<sup>rd</sup> October 2025

Hearing in the matter of Rajlaxmi Multi State Credit Cooperative Society Ltd., Yavatmal Vs. Latur Multi State Cooperative Credit Society Ltd., Latur, Maharashtra before Cooperative Ombudsman

Rajlaxmi Multi State Credit Cooperative Society Ltd., Yavatmal, Maharashtra

Complainant

Latur Multi State Cooperative Credit Society Ltd., Latur, Maharashtra Respondent

## **ORDER**

- 1. Rajlaxmi Multi State Credit Cooperative Society Ltd., in their complaint, received on 30<sup>th</sup> June 2025, has stated that they had invested an amount of Rs.5,65,00,000 (Maturity amount Rs.7,61,67,550) in fixed deposit with Latur Multi State Cooperative Credit Society Ltd. They vide letter dated 20<sup>th</sup> May 2025 informed the respondent of the decision of their management to withdraw these deposits upon their respective maturity dates on 19<sup>th</sup> & 20<sup>th</sup> May 2025 and 02<sup>nd</sup> & 20<sup>th</sup> June 2025. The complainant requested the respondent to refund the fixed deposits of Rs.2,69,62,000, which had already matured on 19<sup>th</sup> & 20<sup>th</sup> May 2025 and to transfer the maturity proceeds in their account with State Bank of India. Despite written request and personal follow up, the respondent didn't refund their money; hence the complainant has filed the complaint before Cooperative Ombudsman.
- 2. Upon receipt of complaint, notice dated 10<sup>th</sup> July 2025 was issued by the office of the Cooperative Ombudsman to the respondent seeking their response to the complaint.
- 3. The respondent vide letter dated 26<sup>th</sup> July 2025 has stated that all dues payable to the complainant have been fully paid as per mutually agreed repayment schedule and has provided details of payment of deposit of Rs.2,69,62,000.
- 4. The complainant through a subsequent complaint, received on 11<sup>th</sup> July 2025, has stated that the respondent has not refunded their deposits of Rs.4,92,05,550 matured in the month of June 2025.



- 5. The complainant and the respondent were summoned for a hearing before the Cooperative Ombudsman through Video Conferencing on 19<sup>th</sup> August 2025. Shri Kshitiij Arvind Tayde, Managing Director of the complainant society and Shri Israr Sagare, chairman of the respondent society attended the hearing.
- 6. The complainant reiterated his stand largely in line with the complaint and stated that their fixed deposits matured in the months of May and June 2025. The respondent society initially paid Rs.2,69,62,000 and thereafter Rs. 2,02,21,500 were also repaid. However, despite written request and constant personal follow up, the respondent has not refunded Rs. 2,89,84,150 along with applicable interest till date.
- 7. The respondent submitted that there were other commitments that needed to be fulfilled by the complainant before repaying the fixed deposits. No reply was forthcoming from the respondent to the Cooperative Ombudsman's query as to whether these commitments formed part of the fixed deposit documents.
- 8. Both the parties were directed to submit their written submissions latest by 24<sup>th</sup> August 2025.
- 9. The respondent in his written submission dated 23<sup>rd</sup> August 2025 have stated that out of total due maturity amount of Rs.7,61,67,550, Rs.4,71,83,500 has already been paid to the complainant on various dates. The balance amount of Rs.2,89,84,150 has not been paid due to contractual commitments mutually agreed between the two societies and the amount remains linked to another property related settlement.
- 10. The complainant in his written submission via emails dated 20<sup>th</sup> August 2025 and 25<sup>th</sup> September 2025 has acknowledged receipt of Rs.4,71,83,500 out of total deposit of Rs.7,61,67,550 and has stated that Rs.2,89,84,150 along with interest thereon is still to be refunded. The complainant society has denied having made any commitment in relation to the fixed deposits and has described the contention of the respondent as misleading.
- 11. On perusal of the facts and available record, following aspects emerge:
  - a) The fixed deposit made by the complainant society with the respondent society matured in May and June 2025, out of which an amount of Rs.2,89,84,150 has not been refunded as yet.
  - b) The respondent society has claimed that the same has not been released due to contractual commitments between the two parties and the release of the same is linked to another property related settlement.

- c) The respondent society has failed to provide any document/agreement that makes the release of fixed deposits conditional. Instead, in its reply, it has submitted a web of cross transactions undertaken by it along with the complainant society in relation to purchase of a property from another society.
- d) Though, initially the respondent society had withheld Rs.4,41,54,000 of the fixed deposits, it had subsequently released another Rs.2,02,21,500 thereby withholding payment of Rs.2,89,84,150.
- e) In the absence of any documentary evidence to link the repayment of fixed deposit to any other transaction, the respondent is liable to refund the money due to the complainant.
- 12. After due consideration of the representations made, documents submitted and the relevant provisions of law, the matter is hereby disposed off with the following directions:
  - (i) Latur Multi State Cooperative Credit Society Ltd. Latur is hereby directed to pay the amount of deposit due & claimed by Rajlaxmi Multi State Credit Cooperative Society Ltd. against their fixed deposit along with up-to-date interest thereon as applicable within 30 days from the date of issue of this order.

(ii) Compliance report to be submitted to this office immediately thereafter.

(Alok Agalwal) Cooperative Ombudsman

# Complainant:

Managing Director, Rajlaxmi Multistate Credit Coop. Society Ltd., Rajlaxmi Heights, Mainde Chowk, Sankatmochan Road, Tilakwadi, Yavatmal, Maharashra – 445001

# Respondent:

Chairman, Latur Multi State Cooperative Credit Society Ltd., Kazi Complex, Opp. ST workshop, Ambajogai Road, Latur, Maharashtra - 413531

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