

R-11017/28 (I & II)/2025-OMB/CRCS

Office of Cooperative Ombudsman

Ministry of Cooperation

Government of India

9th Floor, Tower-E, World Trade Centre,

Nauroji Nagar, Delhi-110029

Dated: 23<sup>rd</sup> September 2025

**Hearing in the matter of Shri S. Arun Kumar and Shri J Benon Francis Silas Vs. Oil & Natural Gas Commission (ONGC) Employees Coop. Credit Society Ltd., Chennai, Tamil Nadu before the Cooperative Ombudsman**

Shri S Arun Kumar and Shri J Benon Francis Silas

Complainants

Oil & Natural Gas Commission (ONGC) Employees  
Coop. Credit Society Ltd., Chennai, Tamil Nadu

Respondent

**ORDER**

1. Shri S. Arun Kumar in his complaint has stated that he vide his application dated 14<sup>th</sup> February 2025 has sought information, under section 108 of MSCS Act, 2002, from Oil & Natural Gas Commission (ONGC) Employees Coop. Credit Society Ltd. regarding post wise details of persons recruited on permanent employment on the basis of interviews during last 8 years, details of recruitment & promotion policy document adhered for recruitment, recruitment procedure followed, interview committee persons & order of the committee, special recruitments for departmental candidates during last 8 years, names, age, educational qualification & experience etc. of permanent employees working in the society, minutes & venue of last three Annual General Body and Special General Body Meetings, appointment of auditors for FY 2024-25, details of annual gift procurement committee members, number of gifts procured, number of vendors participated & price quoted and final purchase orders for the last 5 years and details of violation of CRCS orders directing the society to stop accepting deposits from nominal members.
2. Shri J Benon Francis Silas in his complaint against Oil & Natural Gas Commission (ONGC) Employees Coop. Credit Society Ltd. has also vide his application dated 14<sup>th</sup> February 2025 sought similar information as asked for by Shri S. Arun Kumar from the society.


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3. Shri S Arun Kumar in a rejoinder dated 18<sup>th</sup> July 2025 has stated that his initial complaint did not specifically highlight the violation of the MSCS Act and Rules, hence additional supporting facts and documentary evidence being submitted through the rejoinder regarding alleged recruitment irregularities and violation of recruitment & promotion policy, tampering of 38<sup>th</sup> AGB meeting minutes, appointment of auditors in violation of prescribed norms, acceptance of fixed deposit from retired members in violation of CRCS orders.
4. Respondent society neither acceded to the requests of the complainants nor did it give them any reply.
5. Notices dated 16<sup>th</sup> April 2025, 19<sup>th</sup> May 2025 and 11<sup>th</sup> June 2025 were issued by the office of Cooperative Ombudsman to the respondent society seeking its response to complaints.
6. In response to notices issued by this office, the respondent society vide its letter dated 24<sup>th</sup> June 2025 stated that Shri J Benon Francis Silas-one of the complainants- has been transferred to Mumbai Offshore, which is not an area of operation of the society. Hence as per its bye law No.7, he has ceased to be a member of the society. The society has also stated that Shri S Arun Kumar-another complainant, is disturbing the society activities and is no longer a member of the society.
7. On perusal of facts and available records, following aspects emerge:
  - i. The respondent society did not provide any information to the complainants, as sought by them, under section 108 of the MSCS Act, 2002.
  - ii. In response to notices issued by the office of the Cooperative Ombudsman, the respondent society has stated that upon his transfer to Mumbai Offshore, which is not its area of operation, Shri J Benon Francis Silas, one of the complainants, has ceased to be a member as per society's bye laws.
  - iii. The respondent society has also dismissed the other complainant Shri S. Arun Kumar as non-member, without providing any documentary evidence or reason for the same.



- iv. As per provisions of section 108 (1) (iii) and (2) of the MSCS Act, 2002, it is mandatory for a multi state cooperative society to produce all such books of accounts and other books and papers etc. for inspection as also to provide information as asked for by the members of the multi state cooperative society.
8. After due consideration of the representations made, documents submitted and the relevant provisions of law, the matter is hereby disposed off as follows:
- i. Oil & Natural Gas Commission (ONGC) Employees Coop. Credit Society Ltd., Chennai, Tamil Nadu is hereby directed to furnish to the complainant, Shri S Arun Kumar, all information/documents as provided for under section 108 (2) of the MSCS Act, 2002, within 30 days from the date of issue of this order.
  - ii. Compliance report to be submitted immediately thereafter.

  
(Alok Agarwal)  
Cooperative Ombudsman



**Complainants:**

1. Shri S Arun Kumar, ONGC OFFICE Complex, ANORC, No.14, Park Road, Annanagar, West Ext., Chennai, Tamil Nadu - 600 101
2. Shri J Benon Francis Silas, ONGC OFFICE Complex, ANORC, No.14, Park Road, Annanagar, West Ext., Chennai, Tamil Nadu - 600 101

**Respondent:**

Chairman, Oil & Natural Gas Commission (ONGC) Employees Coop. Credit Society Ltd., No.1, Gandhi Irwin Road, CMDA Tower-II, 7<sup>th</sup> Floor (North Wing), Egmore, Chennai, Tamil Nadu- 600 008

**Copy to:**

NIC with a request to upload of CRCS website