

R-11017/50(I)/2025-OMB/CRCS
Office of Cooperative Ombudsman
Ministry of Cooperation
Government of India

9th Floor, Tower-E, World Trade Centre,
Nauroji Nagar, Delhi-110029
Dated: 17th September 2025

Hearing in the matter of Smt. Anitha P. Vs. Thushara Multistate Agro & Marketing Cooperative Society Ltd., Thrissur, Kerala before the Cooperative Ombudsman

Smt. Anitha P Complainant

Thushara Multistate Agro & Marketing Cooperative Society Ltd., Thrissur, Kerala Respondent

ORDER

1. Smt. Anitha P has, in her complaint received on 04th June 2025, has stated that she had invested a sum of Rs.4.00 Lakh in fixed deposit with Thushara Multi State Agro & Marketing Cooperative Society Ltd. vide deposit no. 00020300100000062 dated 21st December 2024. Due to some medical emergency, she vide her application dated 28th January 2025 requested the society to close her FD prematurely and refund her deposit. The society neither refunded her money nor did it give any reply to her.
2. Upon receipt of complaint, notices dated 13th June 2025 and 17th July 2025 were issued by the office of the Cooperative Ombudsman to the society seeking its response to the complaint. Notices were also sent to the society via email.
3. No response was received from the respondent society to any of the notices issued by this office.
4. On perusal of the facts and available record, following aspects emerge:
 - a) Thushara Multi State Agro & Marketing Cooperative Society Ltd. neither refunded deposit to the complainant nor did it give any reply to her.

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b) The society also did not respond to the notices issued by this office. It is evident that the society has nothing to say in the matter.

5. After due consideration of representation made, documents submitted, and the relevant provisions of law, the matter is hereby disposed off with the following directions:

- (i) Thushara Multi State Agro & Marketing Cooperative Society Ltd., Thrissur is hereby directed to pay the amount of deposit due & claimed by the complainant against her deposit along with up-to-date interest as applicable thereon within 15 days from the date of issue of this Order.
- (ii) Compliance report to be submitted to this office immediately thereafter.

Alok Arjun

(Alok Arjun)
Cooperative Ombudsman


Complainant:

Smt. Anitha P, Vadakke Punathil House, Edakkad (P.O.) Kozhikode, Kerala 973 005

Respondent:

Chairman, Thushara Multistate Agro & Marketing Cooperative Society Ltd.,
36/3683-3, 03rd Floor, Pisharadi Tower, Dr. A.R. Menon Road, Thrissur, Kerala-
680 020

Copy to:

NIC with a request to upload on CRCS website