


CIRCULAR

Sub.: Filing of complaints/claims against Human Welfare Credit & Thrift Cooperative Society Ltd., New Delhi

1. Hon'ble Cooperative Ombudsman vide a speaking order dated 06th March 2025 decided the complaints received by his office against Human Welfare Credit & Thrift Cooperative Society Ltd., New Delhi. Para 11 (ii) of the order states as under:

"The society is further directed that in respect of all other complaints received/being received in this office as also claims being filed with the society, to pay the members their claims along with up-to-date interest thereon within 15 days from the date of complaints/claims received by them"

2. Hon'ble Central Registrar of Cooperative Societies vide order dated 25th March 2025 has ordered the winding up of Human Welfare Credit & Thrift Cooperative Society Ltd. and has appointed the Deputy Commissioner/ District Magistrate, District East, Govt. of NCT of Delhi as Liquidator of the society.
3. Both the above orders are available on the website, <https://www.crcs.gov.in>.
4. As per Rule 30G (2) (a) of MSCS Rules, 2002, 'No complaint shall be made or no appeal shall be preferred, as the case may be, to the Ombudsman on an issue which - has been or is the subject matter of any proceedings, in an appeal, revision, reference or writ, before any Authority, Tribunal, Court, or Central Registrar'.
5. However, office of Cooperative Ombudsman continues to receive complaints from depositors of Human Welfare Credit & Thrift Cooperative Society Ltd. for refund under the MSCS Act, 2002. Following the appointment of the Liquidator, the complaints for refund etc. now lie before the Liquidator. All the members/depositors of the society are hereby advised to submit their complaints/claims for refund to the Liquidator.
6. Accordingly, all complaints relating to Human Welfare Credit & Thrift Cooperative Society Ltd stand disposed off.
7. This is issued with the approval of Hon'ble Cooperative Ombudsman.



(Sultan Farid)
Consultant